IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chessell et al.

Serial No.: To Be Assigned Filed: Concurrently Herewith:

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

RESOLVING PROBLEMS IN A BUSINESS PROCESS UTILIZING A SITUATIONAL REPRESENTATION OF COMPONENT STATUS

Date: July 28, 2003

Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP.

No fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to IBM Deposit Account No. 09-0461.

Respectfully submitted,

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Date of Deposit: July 28, 2003

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Mail Stop Patent Application, Copaffissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Carey Gregory

	Pat OF D	U.S. Departmentent and Trademark	COffice	Attorney Docket Number 5577-275			Serial No. To Be Assigned	
(Use several sheets if necessary)					Applicants: Chessell et al. Filing Date: Concurrently Herewith Gro			
								Group
		U. S.	PATENTS &	PATENT APPL	ICATION P	UBLICATIONS		
Examiner Initial		Document Number	Date	Name		Class	Subclass	Filing Date if Appropriate
	1.	6,167,406	12/26/00	Hoskins et al.		707	102	
	2.	6,405,364	6/11/02	Bowman-Am	nuah	717	101	
			FORE	IGN PATENT	DOCUMEN'	TS		
		Document Number	Date		ountry	Class	Subclass	Translation Yes No
	3.	02/093437	11/21/02	wo				
		OTHER DO	OCUMENTS (I	Including Autho	r, Title, Date	e, Pertinent Pages	s, Etc.)	
						 		